

NTRP RATING APPEALS

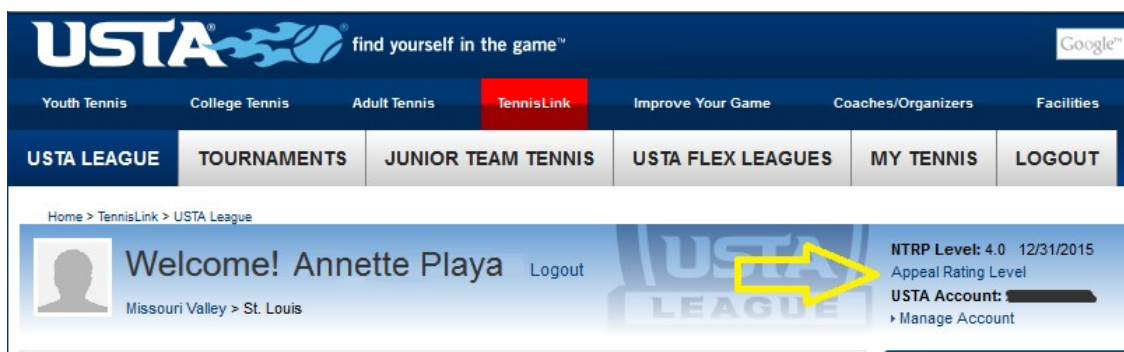
(as of 03/30/20)

AUTOMATED APPEAL GUIDELINES - COMPUTER RATED PLAYERS

- Players with a computer rating may use the AUTOMATED APPEAL function in TennisLink to appeal their rating EXCEPT players who were eligible for National League Championships.
- Players will receive an automatic response advising whether Granted or Denied.
- Appealing will NOT reveal your rating in 100th of a point.
- Once you select UP or DOWN and click SUBMIT at the bottom of the appeal page your request is final. You cannot go back.
- When appealing UP, the player's rating is compared to the player's current play level to see if it is within range.
- When appealing DOWN, the player's rating is compared to the next play level below the player's level to see if it is within range.
- Only a player logged into their USTA Account may appeal their rating.
- A player who is granted an appeal will be assigned an A rating and will be subject to NTRP Disqualification.

AUTOMATED APPEAL STEPS - COMPUTER RATED PLAYERS

- Players must log in to their TennisLink account to appeal their rating <https://tennislink.usta.com/Dashboard/Main/Login.aspx>
- A player's rating is visible on their Home > Tennis Link > USTA League page. New rating levels will have a date of 12/31/2019.
- If the date is 2017 or 2018 the player did not participate in enough matches to generate a new rating for 2019 and will continue to play with their valid prior year-end rating or current self-rating*. These players are eligible to appeal their prior rating as well.
- Click on the **"Appeal Rating Level"** link below the player's NTRP Level to initiate the Automated Appeal process



The screenshot shows the USTA TennisLink website interface. At the top, the USTA logo is on the left, and the tagline "find yourself in the game™" is in the center. A navigation bar includes links for Youth Tennis, College Tennis, Adult Tennis, TennisLink (highlighted in red), Improve Your Game, Coaches/Organizers, and Facilities. Below this is a secondary navigation bar with USTA LEAGUE, TOURNAMENTS, JUNIOR TEAM TENNIS, USTA FLEX LEAGUES, MY TENNIS, and LOGOUT. The main content area shows a user profile for "Annette Playa" with a "Logout" link. To the right, the user's "NTRP Level: 4.0" is displayed with a date of "12/31/2015". Below this, there is a link for "Appeal Rating Level" which is highlighted with a yellow arrow. Other links include "USTA Account:" and "Manage Account".

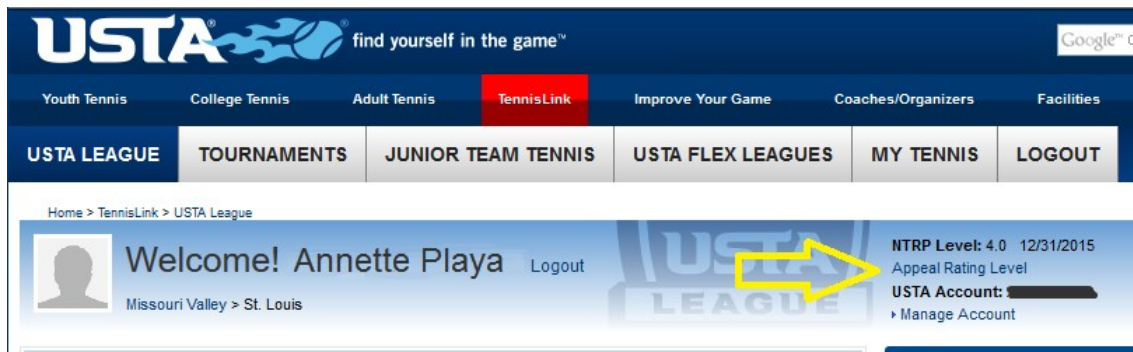
NTRP RATING APPEALS

(as of 03/30/20)

- Select either UP or DOWN and click SUBMIT.
- Players will receive an automatic response advising whether Granted or Denied.

SELF-RATE APPEAL GUIDELINES / STEPS

- An individual must play at their self-rating or higher, or they may appeal their self-rating.
- Only a player logged into their USTA Account may appeal their rating.
- Click on the “Appeal Rating Level” link below the player’s NTRP Level to initiate the appeal



- If you wish to appeal your self-rating UP choose your desired rating and submit; your appeal up will be automatically granted.
- However, once you select UP and click SUBMIT at the bottom of the appeal page your request is final. You cannot go back.
- If you wish to appeal your self-rating DOWN please choose your desired rating and click SUBMIT at the bottom of the page.
- Please be advised that DOWN appeals will be directed to the section in which you are registered as a USTA member. If you moved or are playing in a different section, please make sure your address information is up to date by logging in and updating your membership record.
- You will be required to fill out a background history form. Click "submit" and the form will be directed to your USTA membership section. (Make sure your pop up blockers are turned off)
- Your section’s NTRP Self-Rate Appeal Committee will review your information and you will be notified via email by the section if they Grant or Deny your appeal.